



YOUR TURN... HAS ARRIVED!

QVISION QMS LITE · QUEUE MANAGEMENT SYSTEM LITE

QALONE

STANDALONE QUEUING FOR SINGLE-COUNTER SERVICE

CUSTOMER
CALLING
TERMINAL
QCT · U101



ONE TERMINAL
CONTROLS THE
WHOLE QUEUE
NO PC · NO SERVER

MODULE 01

ONE-KEY CALLING

NEXT calls the following ticket
number in sequence.

MODULE 02

CLEAR DISPLAY



MODULE 03

EASY OPERATION

No PC, server or network. Simple
installation, minimal maintenance.

MODULE 04

OPTIONAL AUDIO



A simple standalone solution that keeps customers organized and service flowing – **without a PC, server or complex infrastructure.**

Designed for small, single-counter service environments where simplicity, reliability and fast deployment matter.

SIMPLE QUEUING. ZERO COMPLEXITY.

QAlone is a standalone queuing system for locations where all customers are served through a single service counter (window).

Customers take a ticket at the entrance and wait until the employee calls their number from the terminal – on the displays and, optionally, by audio announcement. Less crowding, calmer waiting, faster service.

SYSTEM AT A GLANCE

1

CALLING
TERMINAL

1

SERVICE
COUNTER

Up to 8

COUNTER
DISPLAYS

1

MAIN SIGNAGE
DISPLAY

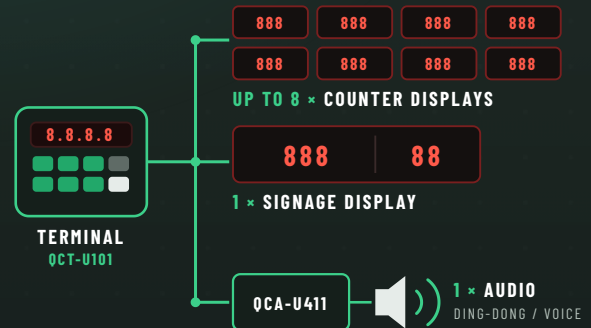
Optional

AUDIO CALLING

1 – 9999

TICKET RANGE

SYSTEM TOPOLOGY



One calling terminal controls the entire queue. Additional displays mirror the called number across the service area. Components link by **wire or wireless** – no PC, server or network infrastructure.

HOW IT WORKS



01

TAKE A TICKET

The entrance dispenser gives every arriving customer a numbered ticket.



02

WAIT COMFORTABLY

Customers wait comfortably in the waiting area until their ticket number is called.



03

GET CALLED

The employee presses NEXT: the number appears on the displays, the ding-dong or voice announcement plays, and the customer comes to the counter.

WHY QALONE?

Everything you need for a single-counter queue – without the complexity.



NO PC OR SERVER REQUIRED

Fully standalone – nothing to install or maintain on a computer.



EASY INSTALLATION & OPERATION

Simple setup with minimal maintenance; staff learn it in minutes.



ONE-KEY SEQUENTIAL CALLING

Customers are called in order, or any number is entered on the keypad.



CLEAR DISPLAY, OPTIONAL VOICE

Large red LED digits plus a ding-dong or Arabic / English announcement.



WIRED OR WIRELESS

Components link by wire or wireless, chosen to suit the customer's site.



EXPANDABLE DISPLAY OPTIONS

Up to 8 counter displays plus a signage or matrix display for the waiting area.

EVERYTHING YOU NEED. NOTHING YOU DON'T.



QCT U101

EMPLOYEE UNIT

CUSTOMER CALLING TERMINAL

The employee's control unit at the counter. A numeric keypad with dedicated function keys and a built-in 4-digit LED readout of the number being served.

- One-key calling of the next customer in sequence
- Numeric keypad to enter any ticket number directly
- Drives up to 8 counter displays, 1 signage display and 1 audio device
- Standalone – no PC, server or network required

CONFIGURATION

COMMUNICATION	Wired or wireless Selected according to the customer's requirement
BUZZER	Enable / disable Configurable keypad feedback
TICKET RANGE	1 – 9999 Can be changed on request
TICKET PREFIX	Up to 8 characters Shown on matrix displays
AUDIO LANGUAGE	Arabic / English

1 ... 9 0 Enter Jump Call Next



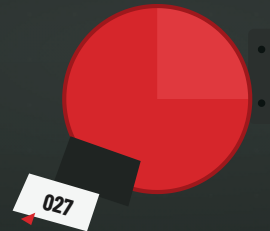
QCA U411

AUDIO CALLING DEVICE

AUDIO CALLING AMPLIFIER

Adds the audible side of every call: a ding-dong chime or an Arabic / English announcement plays through the waiting-area speaker whenever a new number is called.

- Spring-clip speaker terminals
- RJ45 system port and DC power input
- Status LEDs for power and activity



ENTRANCE UNIT · TAKE-A-NUMBER

TICKET DISPENSER

Mounted at the entrance. Customers take a numbered ticket and wait until their number is called.

- 1 roll of 3-digit paper tickets, red print
- 2 number groups per roll, 000 – 999
- Wall-mount bracket and screws included

3 DIGITS

000 – 999

2 GROUPS

1 ROLL

IDEAL FOR



PRIVATE CLINICS

TAKEAWAY
RESTAURANTS

SUPERMARKETS



PHARMACIES

CUSTOMER
SERVICE DESKSSMALL SERVICE
CENTERS

CHOOSE THE DISPLAY THAT FITS YOUR SPACE.

■ **COUNTER DISPLAY** installed at the service counter

■ **SIGNAGE DISPLAY** installed in the waiting area



COUNTER DISPLAY · 3-DIGIT

QCD U201

Compact display for the service counter: a 3-digit ticket number beside the printed counter number.

COUNTER

3 DIGITS

RED

TICKET + COUNTER NO.



COUNTER DISPLAY · 4-DIGIT

QCD U202

4-digit ticket number with a bilingual "Window No." label — easy to read from anywhere in the room.

COUNTER

4 DIGITS

RED

TICKET + WINDOW NO.

AR / EN



SIGNAGE DISPLAY · 2.3"

QCD U203

Waiting-area signage showing the called ticket and its clinic / counter number, with bilingual labels.

SIGNAGE

3 + 2 DIGITS

2.3" DIGITS

RED

AR / EN



SIGNAGE DISPLAY · 3"

QCD U204

Larger 3-inch digits for bigger halls: the called ticket and window number, with bilingual labels.

SIGNAGE

3 + 2 DIGITS

3" DIGITS

RED

AR / EN



DOT-MATRIX DISPLAY

QCD U301

Red dot-matrix display for ticket numbers, service messages and customer guidance.

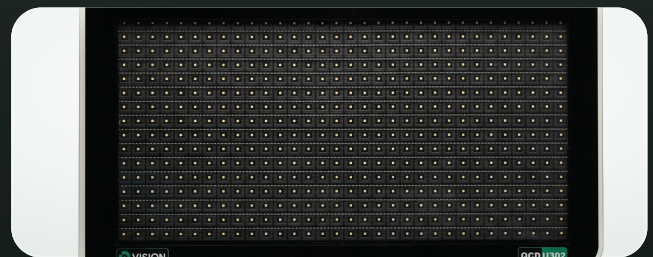
SIGNAGE

MATRIX

RED

NUMBERS + TEXT

TICKET PREFIX



RGB MATRIX DISPLAY

QCD U302

Full-colour RGB display for ticket numbers, announcements and branded waiting-area messages.

SIGNAGE

MATRIX

RGB

NUMBERS + TEXT

TICKET PREFIX

QVISION QALONE — A SIMPLE QUEUE FOR A BETTER CUSTOMER EXPERIENCE.